

Disclaimer - Receiving a Common Carrier Shipment

Due to the size and weight of our products when they are packaged for shipment via common carrier, we want to be sure that you understand how the product will arrive at your site and what will be required of you with regard to off-loading.

(Please initial next to each item acknowledging that you understand the information provided)

_____ How is the access to the delivery location for an 18 wheeler? The 18 wheeler often cannot pull into your driveway, which requires off-loading to take place on the road. If there is no access, you may need to meet the truck at another location or arrange to pick up the freight at a local shipping depot. There are other options for delivery that we will be happy to discuss with you if necessary.

_____ Once the truck has arrived at your location with the product, it will need to be off-loaded. The drivers of common carrier trucks do not have the ability to off-load our product – it is too large for a lift gate service and it is not their responsibility to handle the product. You will need to have additional people on-hand to assist you with off-loading the truck. We are happy to discuss how the product is packaged and the best way to off-load the product.

_____ The product needs to be inspected prior to the delivery driver leaving the delivery location. If the product is damaged, the best way to handle that is to refuse the delivery. If there are damages and the truck driver suggests that you accept delivery and deal with the damages later, please still refuse the delivery. It is extremely difficult for us to recoup any losses for damaged product if the shipment is accepted.

_____ Once the product leaves our yard on the common carrier truck, it is unfortunately out of our control. We will not have the ability to be involved in the timing of your delivery appointment. We are happy to assist with things like tracking the shipment for you, or communicating with the carrier regarding the shipment while it is in transit if necessary.

I have read and understand the terms described above regarding common carrier shipments.

Customer Signature

Date

Please email to: orders@thedockdoctors.com or Fax to (802) 877-3147

The Dock Doctors, LLC.
19 Little Otter Lane, Ferrisburgh, VT 05456
Telephone: (800) 870-6756 Fax: (802) 877-3147
Website: www.thedockdoctors.com Email: info@thedockdoctors.com

